

We need to hear from you!

Your opinion is shared directly with your brand's senior leadership by NADA.

Go to www.nadasurvey.com for more information.

The Survey Aid below lets you see and share the questions on the current survey.

Since 1985, the NADA-designed and operated Dealer Attitude Survey has provided a valuable, anonymous tool to let dealers share their opinions about their manufacturers and the dealer-OEM relationship. Survey data is presented by NADA staff to each manufacturer, always accompanied by a NADA Board Director who owns that franchise.

NADA encourages you to involve your department managers in completing the survey.

General Instructions

Please answer the Franchise, Value, Policy, Finance and People Sections for each new vehicle franchise you sell at this dealership.

Please fill in the bubble for the franchise you are filling out the survey for:

O Acura	O Chrysler	O Infiniti	O Mazda	○ Subaru
O Alfa Romeo	○ Dodge	○ Jaguar	O Mercedes-Benz	○ Toyota
O Audi	O Fiat	○ Jeep	O MINI	Volkswagen
O BMW	O Ford	○ Kia	O Mitsubishi	O Volvo
O Buick-GMC	O Genesis	O Land Rover	O Nissan	
O Cadillac	O Honda	O Lexus	O Porsche	
O Chevrolet	O Hyundai	O Lincoln	O RAM	

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Future Please indicate the degree to which you agree/disagree with the following statements concerning your franchisor's future strategy.	○ Strongly Agree	○ Agree	○ Neutral	Disagree	Strongly Disagree
 I trust the strategic direction of my OEM It is clear to me how my dealership fits in this future strategy I trust that current leadership can execute this strategy 	0 0	000	0 0	000	0 0
Thinking specifically about your franchise, do you plan on investing more, less, or about the same in this dealership in the next 12 months?					
○ More○ About the same○ Less					
Would you like to elaborate on your future investment?					
Do you have comments to add?					